

# totalcare

SUPPORT + SERVICE BY MMT

## End-to-End Service Coverage

With TotalCare, MMT complements application expertise and technical solutions with **comprehensive service and support** to revolutionize medical device manufacturing.

As a global leader in catheter manufacturing solutions, and micro grinding and electrochemical grinding and cutoff applications, MMT offers an integrated business approach to its customers. This partnership approach provides our customers with the most reliable and dynamic solutions that enhance their manufacturing processes.

### BENEFITS

Integrated Global Service & Support

Reduced Downtime

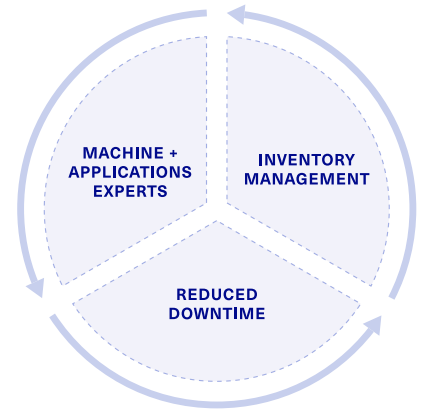
Inventory Management

FAT/SAT Support

Repairs/Upgrades In-House



VISIT US AT [mmt-inc.com](http://mmt-inc.com)



At MMT, we are committed to providing exceptional customer service and technical expertise to our customers. Our Total Care program is designed to help our customers reach their production goals across the manufacturing continuum.

	TOTAL CARE LOCAL	PREFERRED	TOTAL CARE	TOTAL CARE +
Customer Portal Access	●	●	●	●
24/7 Support Access			●	●
Flexible Monthly Technician Access*	●			
Training Time*		●	●	●
Reduced Field Service Rates	●	●		
Free Field Service			●	●
Process/App Support	●	●	●	●
Annual System Eval - Health Check	●	●		
Bi-Annual System Eval- Health Check			●	●
Calibration	●	●	●	●
Periodic Maintenance	●	●	●	●
Facility Service Case Allowance	●	●		
Unlimited Service Cases			●	●
Local Critical Spares Access	●			
Inventory Management Options	●	●	●	●
No Charge Replacement Parts			●	●
Equipment Included				●

\*Included